

Terms and conditions and other legal stuff

We are honorable people but we know not all company's are, similarly there are people out there who are just scammers trying to get one over on reputable sellers so this is the the legal stuff, it's dead boring but it's necessary!

General.

By placing an order with us at Soccernut.co.uk you have confirmed you've read these terms and conditions and are happy to go along with everything they contain. If you don't agree with them you must not use the site.

When you buy from Soccernut.co.uk you are purchasing from Dog's Paw Limited, which is a limited liability company incorporated in England and Wales. Company registration number 4038553. Telephone: 01938 500 740. Fax: 01938 500 741. Email: martin@dogspaw.co.uk. PO Box 65, Oswestry, SY22 6WJ Uited Kingdom.

Ordering.

You may order online through the soccernut.co.uk website. Dog's Paw makes every effort to ensure the site is up to date at all times and that prices are correct. There may be small differences in colour between what you see on your screen and the printed product due to variations on how different devices that access the internet translate colours. Whilst we do our best to ensure the content on the site is accurate and complete we do guarantee this.

Dog's Paw will always try to ensure that product descriptions are accurate and the images are an accurate depiction of the product.

When you order you will be taken to a checkout screen and your payment will be processed. You will then get an email confirming your order. The point at which the order is accepted by us is when the order is despatched or when you receive an order confirmation email from us after authorisation of your payment. Dog's Paw reserves the right to refuse any order.

Every Product is custom made in accordance with the choice you make on the Soccernut website and no products are held in stock.

You are responsible for the Product or Products that you order.

When a Product is ordered by you it is immediately sent for production.

Please check your order carefully and ensure that all details including the recipient, team and occasion are correct. We cannot refund items after they have been manufactured if the details on the order are incorrect.

Contracts (Rights of Third Parties) Act 1999 shall not apply in any Contracts between Dog's Paw and the purchaser.

Privacy.

Dog's Paw will not keep details of your credit cards or debit cards.

You will not need to register to purchase goods from the Soccernut website.

Dog's Paw will not sell or divulge your information to any third parties.

Delivery.

Products are sent by Royal Mail First Class Post. Royal Mail advise that 90% of First Class Mail arrives the next day however they do not guarantee this and it can take up to 3 days in some areas.

Distance selling regulations makes it necessary for us to be able to track deliveries and get proof of delivery by way of a signature. This is not always a good option for modern lifestyles in cases where there is nobody at home to receive the goods, this can lead to a delay in you receiving your order. Additionally the delivery cost is often double the normal rate. Because of these regulations we can only guarantee delivery of your goods if you opt for "First Class with proof of delivery" or "Guaranteed Next Day" delivery options. However in our experience it is a very rare that a product does not arrive when sent by First Class mail and should you choose the standard delivery option and your order genuinely goes missing we will do everything we can to remedy the situation promptly. We genuinely do not want you to be disappointed.

Occasionally problems may be encountered. In the unlikely even that you receive a product that is faulty, damaged in transit or the wrong item please inform us of the problem immediately and we will inform you whether you are eligible for a refund or replacement product.

Where an item is faulty we ask you to inform us within 3 days of receipt and we will inform you if it is necessary and how to return the faulty product to us. If you are eligible for a refund we will reimburse the price you have paid for the product or products onto the credit card, debit card or paypal account you used to make the purchase. Alternatively we may offer you a replacement product which will be sent to you free of charge.

Other stuff.

This website is intended for use in the United Kindom.

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From time to time we may have special offers or promotions. We reserve the right to cancel these at any time without notice. They are not applied retrospectively or backdated and there are no cash alternatives. Whilst we will endeavour to honour all such promotions our decision will be final.

Champagne and Alcohol

Pursuant to the Licensing Act 2003, it is illegal to supply alcoholic products to anyone under the age of 18. Everybody at Dog's Paw is over the age of 18 so please feel free to send us as much booze as you wish!

One final message...

...we're not going to try and "knock you off" because we want you back again and anyway, it's just not nice!